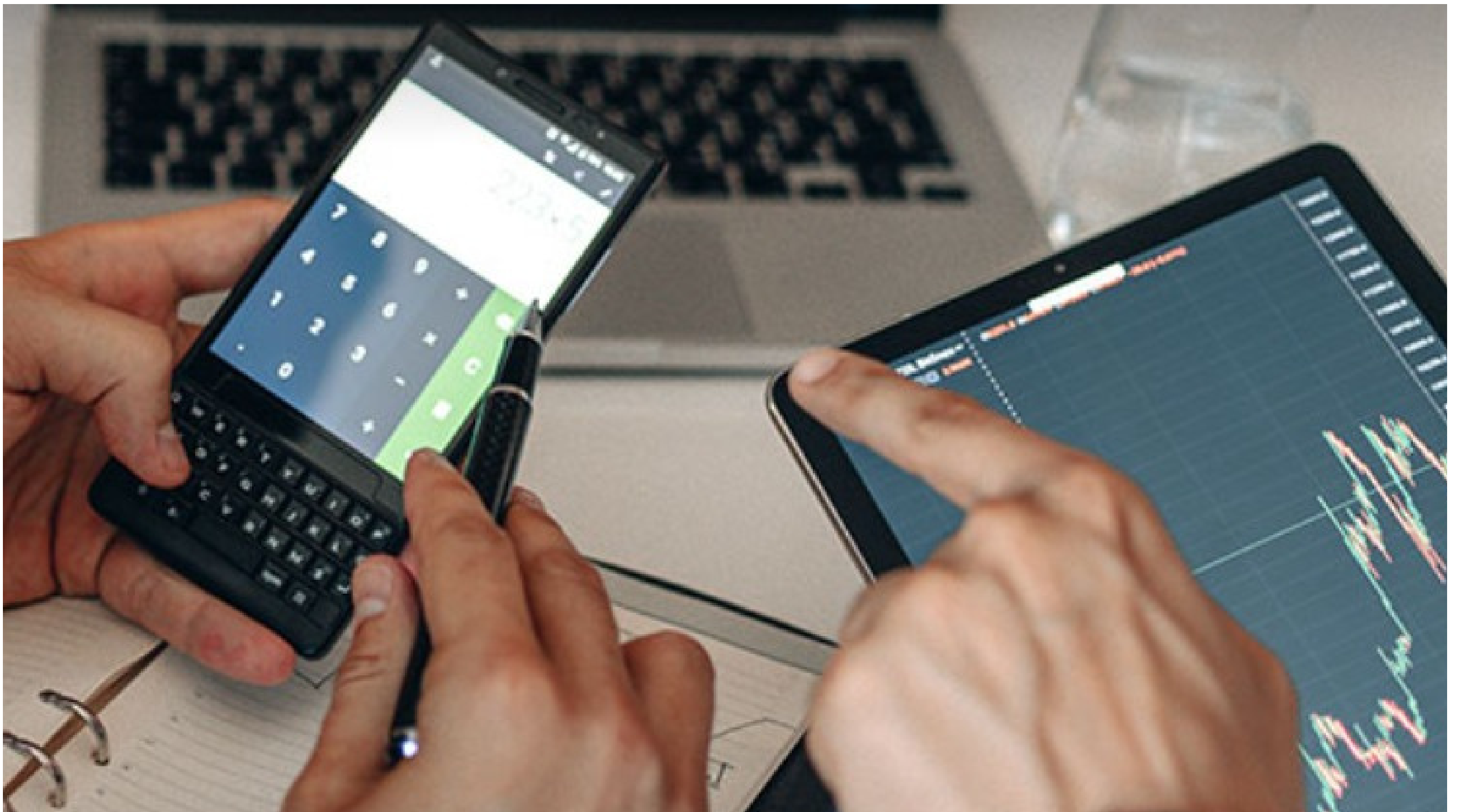

LIBF CERTIFICATE IN BUSINESS BANKING (CertBB)

15 August 2022



Programme Overview

The needs and demands of business banking customers are changing. Banks need more focus on early warning signs and managing problem loans to support their customers. The Certificate in Business Banking (CertBB) will help you meet these challenges.

CertBB will give you a solid understanding of your customers, their requirements and the products available to them. It will teach you about credit risk, managing problem loans and digital disruption. And you'll learn about new digital technologies such as:

- Blockchain;
- Distributed ledger;
- Cloud;
- Open banking;
- FinTech;
- Application programming interfaces (APIs); and
- Artificial Intelligence (AI) and machine learning.

Written by business banking professionals who understand your role, CertBB uses case studies to give you practical real-life knowledge that you can apply at work.

Your new skills and knowledge will improve the service you give your customers. This will enhance your customer relationships and ensure you're better prepared to respond to future challenges.

Successful completion enables you to demonstrate high standards of professionalism and enhance your credentials for a successful career in business banking.

Programme Objectives

The LIBF Certificate in Business Banking has been specifically designed to assist banks to enhance their objective in providing a high quality service experience to this important customer segment. This qualification has been developed for customer-facing staff who are relatively new to business banking and will equip them with the essential knowledge they need to provide customer service excellence, including an appreciation of the basic principles of effective lending assessment and control.

Programme Progression



Pre-requisite

Proficiency in English.

Who Should Attend

Those starting a career in business banking or want to progress in current role.

Methodology

- Online study - Everything is online and you can study at a pace that suits you;
- Guided learning; and
- Assessments.

Programme Outline

The business banking environment
The operation and features of key business banking financial products and services and how these are changing
Macro-economic influences affecting the UK business banking sector
The role of the relationship manager, now and in the future
The increasing service demands of business banking customers
The basic principles of effective lending assessment and control
The use of appropriate data and information to make financial decisions and recommendations

Programme Structure

Guided Learning Hours	2 Hours
Other Hours	145 Hours
Total Qualification Time	147Hours
Assessment	<p>You will be assessed for each unit by a one-hour electronic multiple-choice exam.</p> <ul style="list-style-type: none">• Unit 1– 50 stand-alone multiple-choice questions• Unit 2 – six case studies with five multiple-choice questions linking to each case study <p>You will have 12 months from your course start date to complete each module and sit the exam.</p>

For more information, you can visit https://www.libf.ac.uk/docs/default-source/cpq/level-3-certbb-specification---course-site.pdf?sfvrsn=7a5e388d_2.

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www.bilif.com.bn



askSEED@bilif.com.bn



+ 673 827 1140

CATEGORIES

STAKEHOLDER

NON-STAKEHOLDER

PROGRAMME FEE



\$ 630.00



\$ 630.00

TERMS AND CONDITIONS:

Cancellation policy:

- All cancellation must be submitted to BILIF in writing either by letter or email.
- Any cancellation received 30 days or more prior to the training date will incur a cancellation fee of 10% of the programme fee.
- Cancellation received 8 - 14 days to the training date will incur a cancellation fee of 50% of the programme fee.
- Cancellation of registrations received 7 days or less from the date of training or if the delegate fails to attend the training, he/she will be considered as 'no show' and is subjected to 100% of the programme fee.
- BILIF welcomes and accepts replacement of participants a day before the training commences.

Other terms:

- Participants must complete all recommended learning hours and activities for them to receive the certificate of attendance/ completion.
- Payment must be made upon receipt of invoice issued by BILIF.
- BILIF reserves the right to amend, change or cancel the programme at any given time. We will immediately notify participants and organisations if any such changes are to be made.

By completing and signing this form, you hereby agree to the above terms and conditions:

Name:

IC Number:

Position:

Department:

Email:

Phone:

Name:

IC Number:

Position:

Department:

Email:

Phone:

Name:

IC Number:

Position:

Department:

Email:

Phone:

APPROVING OFFICER

Name:

Email:

Position:

Department:

Signature and Company's Stamp

Please email your completed form to askSEED@bilif.com.bn by 15 July 2022