



HANDS ON WORKSHOP TAKAFUL INSURANCE SERIES (HOW TIS): HANDLING FRAUD FOR INSURERS AND TAKAFUL OPERATORS

5 - 6 SEPTEMBER 2024

DEADLINE TO REGISTER

6 August 2024



OVERVIEW

The aim of this workshop is to provide participants with a comprehensive understanding of insurance and takaful fraud, including their underlying principles, motivations, and methods. Additionally, workshop will equip participants with the knowledge and skills to enhance their ability to identify, prevent, and effectively address fraudulent activities in this domain.

OBJECTIVES

- Identify common methods used to commit fraud against insurance/takaful companies.
- Recognise ways that insurance/takaful policyholders/participants can benefit from making fraudulent claims.
- Discern how insurance/takaful companies can help protect themselves against fraud.
- Distinguish methods that can be used to detect, prevent and combat various types of insurance fraud.



WHO SHOULD ATTEND?

- Insurer/Takaful Operator Claims Executives.
- Insurer/Takaful Agents and Brokers.
- Independent Insurance adjusters.
- Insurance Coverage and Claims Lawyers.
- Prosecutors.
- Systems Integrators.

METHODOLOGY



- Face-to-face.
- Involves lecture, case studies and discussion.

PROGRAMME DETAILS

DATE	TIME
5 - 6 September 2024	8:30 am - 12:00 pm 1:30 pm - 5:00 pm

***Subject to change

Please refer to www.bilif.com.bn for the latest updates***

PROGRAMME OUTLINE

MODULES	DETAILS	
History and Development in Insurance Fraud	<ul style="list-style-type: none"> • 300 BC - bottomry • Marine Frauds • Tragic Frauds • Funny Frauds 	
How are Insurance Frauds Carried Out?	<ul style="list-style-type: none"> • Motor Method • Fire Fraud • Marine Mode 	<ul style="list-style-type: none"> • Life Practice • Medical Manners • Others
The MOR Fraud Triangle and Its Application in Insurance	<ul style="list-style-type: none"> • Motivation • Opportunity • Rationalisation 	
Fraud or Not? Principles of Insurance Related Cases	<ul style="list-style-type: none"> • Insurable Interest • Utmost Good Faith • Proximate Cause • Indemnity 	
How to Detect Insurance Fraud?	<ul style="list-style-type: none"> • The Klang Workshop • The Bark and Leaves Case • The Sand Case • The Night Accident Case • The New Paint Case • The Melaka Case 	<ul style="list-style-type: none"> • The Staff Case • The Multiple Claims Case • The Liability Follow-Up Case • The Demi Kasih Sayang Takaful Certificates
Combating Insurance Fraud	<ul style="list-style-type: none"> • Evidence Gathering • Database Algorithms • Outliers Assessment 	<ul style="list-style-type: none"> • Predictive Scorecard • Network Analysis • Text and Data Mining
Group Activity: Case Studies	<p>Each Group will be Given Different Cases and Need to Come up with a Solution in Combating Fraud through:</p> <ul style="list-style-type: none"> • Motor Underwriting • Motor OD Claims • Motor 3rd Party Claim • Life/Family Underwriting 	

PROGRAMME LEADER

AZMAN ISMAIL

Azman Ismail graduated from the University of London in the field of Mathematics with Operational Research and has been in the financial services industry since 1985. He has provided training, consultancy and syariah advisory services in Malaysia, Singapore, Indonesia, Saudi Arabia, Qatar, Brunei, Iran and the Philippines and presented papers in Kuala Lumpur, Manama, New York, Tokyo, Brunei, Singapore, Cairo, London, Milan, Taipei, Taroudant and Abu Dhabi. He is an external lecturer for the Master in Islamic Banking and Finance (MIBF) program at the Institute of Islamic Banking and Finance (IiBF), International Islamic University Malaysia (IIUM). He was also a Course Consultant and Member, Board of Studies at the Institute.

He has written and translated thirteen books (15 volumes) and has been commissioned by the Institute for Islamic Banking and Finance (IBFIM) and the International Centre for Education in Islamic Finance (INCEIF). He has also been consulted by the International Shari'ah Research Academy for Islamic Finance (ISRA) and ISRA Consultancy Sdn Bhd. He was a Director for Malaysia for the Life Underwriter Training Council (LUTC), Bethesda, Maryland, USA. He was also a Member of the Information Panel, AmanahRaya, the Public Trustee of Malaysia and is currently a Syariah Advisor to several takaful operations in Malaysia, Singapore and France.

HOW TIS: HANDLING FRAUD FOR INSURERS AND TAKAFUL OPERATORS

■ 5 - 6 September 2024



To apply for the programme, please email your completed form to askSEED@bilif.com.bn by 6 August 2024.

CATEGORIES	STAKEHOLDERS	NON-STAKEHOLDERS
FEE	<input type="checkbox"/> \$ 1,200.00	<input type="checkbox"/> \$1,400.00

By completing and signing this form, you hereby agree to the terms and conditions below:

Full Name: IC Number:
Position: Department:
E-mail: Phone:

Full Name: IC Number:
Position: Department:
E-mail: Phone:

Full Name: IC Number:
Position: Department:
E-mail: Phone:

APPROVING OFFICER

Name: Email:
Position: Department:

Please email the invoice to:

Signature and Company's Stamp

Terms and conditions:

Cancellation Policy:

- All cancellation must be submitted to BILIF in writing either by letter or email.
- Any cancellation received 30 days or more prior to the training date will incur a cancellation fee of 10% of the programme fee.
- Cancellation received 8 - 14 days to the training date will incur a cancellation fee of 50% of the programme fee.
- Cancellation of registrations received 7 days or less from the date of training or if the delegate fails to attend the training, he/she will be considered as 'no show' and is subjected to 100% of the programme fee.
- BILIF welcomes and accepts replacement of participants up until a day before the training commences.

Other terms:

- Participants must complete all scheduled sessions and activities for them to receive the certificate of attendance/ completion.
- Payment must be made upon receipt of invoice issued by BILIF.
- BILIF reserves the right to amend, change or cancel the programme at any given time. We will immediately notify participants and organisations if any such changes are to be made.

ABOUT BRUNEI INSTITUTE OF LEADERSHIP AND ISLAMIC FINANCE

Brunei Institute of Leadership & Islamic Finance (BILIF) was established in 2010 as the Centre of Excellence for the finance industry in Brunei Darussalam, providing high-quality learning solutions, including signature and collaborative events for human capacity development in the areas of Islamic finance and leadership.

Under the purview of Brunei Darussalam Central Bank (BDCB), BILIF plays a fundamental role in Pillar 5 of Brunei Darussalam Financial Sector Blueprint 2016-2025 in raising financial industry standards, especially in the areas of Islamic finance.

All of our programmes are accredited by Brunei Darussalam National Accreditation Council as Value Added Qualifications. Since its inception, BILIF has conducted 809 programmes and 83 events for more than 16,900 participants, including a suite of Virtual Instructor-Led Training (VILT) programmes and online events (as of December 2023).

BILIF has forged strategic partnerships with local and international organisations over the past 10 years which have allowed us to bring professional programmes, expertise and opportunities to shape future leaders, experts and innovators, particularly in the areas of Islamic finance and leadership. Amongst these strategic partners include The London Institute of Banking & Finance (LIBF), United Kingdom; the Accounting and Auditing Organization for Islamic Financial Institutions (AAOIFI) and Bahrain Institute of Banking and Finance (BIBF), Bahrain; Islamic Development Bank Institute (IsDBI), Kingdom of Saudi Arabia, Singapore

Management University (SMU), Singapore and INCEIF University, Malaysia. Locally, BILIF has also partnered with two of the top higher education institutions in Brunei Darussalam; Universiti Brunei Darussalam (UBD) and Universiti Sultan Sharif Ali (UNISSA) in our joint efforts to impart invaluable knowledge and skills for students and professionals in not only finance but also other private and government sectors.

Appointed by BDCB, BILIF is the official licensing examination centre for Financial Planning Practitioners' Programme (FPPP) and the Qualifying Examination for Insurance/Takaful Agents (QEFITA). BILIF is also the official examination centre for all examinations under Chartered Institute for Securities & Investment (CISI), UK; Chartered Bankers Institute (CBI), UK; International Compliance Association (ICA) and AAOIFI. BILIF has also recently been accepted as a Pearson Vue Authorised Test Centre which can house more than hundreds of examinations such as Certificate in Climate Risk, Certified Internal Auditor® (CIA®) and Certified Associate in Project Management (CAPM), amongst others.

BILIF has received multiple accolades including the "Best Emerging Islamic Finance Training Institution – Brunei 2021" from the International Finance Awards 2022; "Best Islamic Finance Education & Training Brunei 2021" from the Global Banking & Finance Awards® and "Global Good Governance (3G) Human Resource Development Award 2022" received at the 7th Annual 3G Awards Ceremony. BILIF was also awarded its third "GIFA Excellence Award (Islamic Finance Training & Education) 2022, which has been previously received in 2019 and 2021.

83

Events

809

Programmes
and Examinations

16,900+

Participants

INTERNATIONAL AWARD WINNING INSTITUTE





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*Alternatively, you can also WhatsApp us at
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