

Root Cause Analysis

ROOT CAUSE ANALYSIS

12 SEPTEMBER 2024

 **DEADLINE TO REGISTER**

23 August 2024

OVERVIEW

Issues arise in almost every project. But knowing there's an issue is one thing; figuring out its cause and how to solve the problem is another.

Root Cause Analysis (RCA) is a set of problem-solving techniques and tools that offers teams an opportunity to identify the root causes of the problems they are facing. RCA involves more than just identifying the root causes of problems, it helps teams identify contributing factors, prepare corrective actions, and improve business processes through continuous improvement.

OBJECTIVES

- Discover the root cause of a problem or event.
- Understand how to fix, compensate, or learn from any underlying issues within the root cause.
- Apply what they learn from the analysis to systematically prevent future issues or to repeat success.

WHO IS THIS PROGRAMME FOR?

- Middle managers
- Supervisors
- Project leaders
- Individuals who seeks to learn on finding the origin of a problem

METHODOLOGY

- Face-to-face
- Half-day programme



PROGRAMME DETAILS

DATE	TIME
12 September 2024	8:30 am - 12:00 pm

***Subject to change
Please refer to www.bilif.com.bn for the latest updates***

A photograph of a spiral-bound notepad with the words "Root Cause Analysis" written in large, bold, black cursive letters. The text is underlined with a thick yellow marker. The notepad is placed over a background featuring a colorful bar chart and abstract geometric shapes in purple and blue.

Root Cause
Analysis

PROGRAMME OUTLINE

MODULES
Introduction
Begin with Team Rules & Principles
Step 1: Uncover
Step 2: Analyse
Step 3: Solution
Step 4: Fix
End with communication

PROGRAMME LEADER

SAIRUL RHYMIN CA MOHAMED

He has over 30 years of experience in Telecommunications, People Development, IT and E-Government as in fluent in technical aspects, business management and finance. He is a professional chartered engineer (Member of the IET). He held senior positions in both the government and private sector in Brunei Darussalam.

A practitioner of GTD® and Crucial Conversations® for many years, he is passionate in helping others achieve greater personal productivity through the GTD® methodology and Crucial Conversations®.

He is chosen by the Civil Service Institute (IPA) to train all of the Young Executive Program participants: Seven years running since the program was initiated. He is a certified Crucial Conversations® Trainer, and a certified GTD® Master Trainer who was trained by David Allen and senior GTD® Coaches. He has been invited to give numerous talks and train individuals and organisations in Brunei Darussalam and Malaysia.

ROOT CAUSE ANALYSIS

■ 12 September 2024



To apply for the programme, please email your completed form to askSEED@bilif.com.bn by 23 August 2024.

CATEGORIES	STAKEHOLDERS	NON-STAKEHOLDERS
FEE	<input type="checkbox"/> \$ 290.00	<input type="checkbox"/> \$ 290.00

By completing and signing this form, you hereby agree to the terms and conditions below:

Full Name: IC Number:
Position: Department:
E-mail: Phone:

Full Name: IC Number:
Position: Department:
E-mail: Phone:

Full Name: IC Number:
Position: Department:
E-mail: Phone:

APPROVING OFFICER

Name: Email:
Position: Department:

Please email the invoice to:

Signature and Company's Stamp

Terms and conditions:

Cancellation Policy:

- All cancellation must be submitted to BILIF in writing either by letter or email.
- Any cancellation received 30 days or more prior to the training date will incur a cancellation fee of 10% of the programme fee.
- Cancellation received 8 - 14 days to the training date will incur a cancellation fee of 50% of the programme fee.
- Cancellation of registrations received 7 days or less from the date of training or if the delegate fails to attend the training, he/she will be considered as 'no show' and is subjected to 100% of the programme fee.
- BILIF welcomes and accepts replacement of participants up until a day before the training commences.

Other terms:

- Participants must complete all scheduled sessions and activities for them to receive the certificate of attendance/ completion.
- Payment must be made upon receipt of invoice issued by BILIF.
- BILIF reserves the right to amend, change or cancel the programme at any given time. We will immediately notify participants and organisations if any such changes are to be made.

ABOUT BRUNEI INSTITUTE OF LEADERSHIP AND ISLAMIC FINANCE

Brunei Institute of Leadership & Islamic Finance (BILIF) was established in 2010 as the Centre of Excellence for the finance industry in Brunei Darussalam, providing high-quality learning solutions, including signature and collaborative events for human capacity development in the areas of Islamic finance and leadership.

Under the purview of Brunei Darussalam Central Bank (BDCB), BILIF plays a fundamental role in Pillar 5 of Brunei Darussalam Financial Sector Blueprint 2016-2025 in raising financial industry standards, especially in the areas of Islamic finance.

All of our programmes are accredited by Brunei Darussalam National Accreditation Council as Value Added Qualifications. Since its inception, BILIF has conducted 809 programmes and 83 events for more than 16,900 participants, including a suite of Virtual Instructor-Led Training (VILT) programmes and online events (as of December 2023).

BILIF has forged strategic partnerships with local and international organisations over the past 10 years which have allowed us to bring professional programmes, expertise and opportunities to shape future leaders, experts and innovators, particularly in the areas of Islamic finance and leadership. Amongst these strategic partners include The London Institute of Banking & Finance (LIBF), United Kingdom; the Accounting and Auditing organisation for Islamic Financial Institutions (AAOIFI) and Bahrain Institute of Banking and Finance (BIBF), Bahrain; Islamic Development Bank Institute (IsDBI), Kingdom of Saudi Arabia, Singapore

Management University (SMU), Singapore and INCEIF University, Malaysia. Locally, BILIF has also partnered with two of the top higher education institutions in Brunei Darussalam; Universiti Brunei Darussalam (UBD) and Universiti Sultan Sharif Ali (UNISSA) in our joint efforts to impart invaluable knowledge and skills for students and professionals in not only finance but also other private and government sectors.

Appointed by BDCB, BILIF is the official licensing examination centre for Financial Planning Practitioners' Programme (FPPP) and the Qualifying Examination for Insurance/Takaful Agents (QEFITA). BILIF is also the official examination centre for all examinations under Chartered Institute for Securities & Investment (CISI), UK; Chartered Bankers Institute (CBI), UK; International Compliance Association (ICA) and AAOIFI. BILIF has also recently been accepted as a Pearson Vue Authorised Test Centre which can house more than hundreds of examinations such as Certificate in Climate Risk, Certified Internal Auditor® (CIA®) and Certified Associate in Project Management (CAPM), amongst others.

BILIF has received multiple accolades including the "Best Emerging Islamic Finance Training Institution – Brunei 2021" from the International Finance Awards 2022; "Best Islamic Finance Education & Training Brunei 2021" from the Global Banking & Finance Awards® and "Global Good Governance (3G) Human Resource Development Award 2022" received at the 7th Annual 3G Awards Ceremony. BILIF was also awarded its third "GIFA Excellence Award (Islamic Finance Training & Education) 2022, which has been previously received in 2019 and 2021.

83

Events

809

Programmes
and Examinations

16,900+

Participants



Discover our upcoming programmes and events

bilif.com.bn

Contact our Client Solutions Department
for any enquiries

askSEED@bilif.com.bn

*Alternatively, you can also WhatsApp us at
+673 8271140 to learn more about our offerings*