Technical

AI Human Dialogue - Conversations That Shape the Future of HR

11 November 2025

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OVERVIEW

Masterclass enabling HR leaders to harness the Human + AI Collaboration Paradigm to transform talent management, learning, engagement, and ethics into actionable strategies for their organisations.

OBJECTIVES

- This 1-day Human–AI Dialogue Masterclass equips HR leaders with practical skills to integrate AI into people management while preserving the human touch.
- Through case studies, hands-on exercises, and frameworks, participants explore AI's impact on work processes, workplace culture, and workforce roles—covering talent marketplaces, learning in the flow of work, engagement, and ethical adoption.
- By the end of the day, they leave with actionable strategies to apply the Human + AI Collaboration Paradigm in their HR context

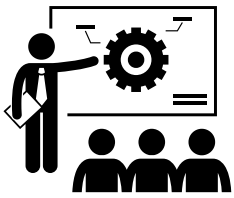
LEARNING OUTCOMES

- Understand the Human + AI Collaboration Paradigm and its impact on work processes, workplace culture, and workforce roles.
- Apply AI-driven tools and approaches to enhance talent mobility, learning in the flow of work, and employee engagement.
- Recognise and address ethical considerations, bias prevention, and transparency in AI adoption for HR.
- Design practical, human-centered strategies to integrate AI into core HR processes

WHO SHOULD ATTEND?

HR professionals, Learning & Development Heads and Executives, Human Resource Business Partners, and Individuals interested in the field of HR.

METHODOLOGY



- Hands-on Learning Approach
- Peer Sharing and Group Activities
- Immediate Application and Feedback
- Each session includes live practice and feedback to ensure skills can be confidently applied back at work.

PROGRAMME DETAILS

DATE	TIME
11 November 2025	8:30am - 12:15 pm 1:30 pm - 5:00 pm

***Subject to change
Please refer to www.bilif.com.bn for the latest updates***

PROGRAMME OUTLINE

Time	Topic	Focus Areas
8:30 – 9:00	Introductions and icebreaking	
09:00 – 10:00	Opening: The Human + AI Collaboration Paradigm	Why it matters for large organisations (productivity upside, leadership readiness gap)
		The 3 transformation dimensions - Work Processes, Workplace, Workforce
10:00 – 10:30	AI in Talent Conversations	AI-driven talent marketplaces, internal mobility, career matching
10:30 – 10:45	Break	
10:45 – 11:30	AI in Talent Conversations	
11:30 – 12:15	Learning & Development in the Flow of Work	AI-powered microlearning, skill-gap analysis, retention impact
12:15 – 13:30	Lunch	

PROGRAMME OUTLINE

Time	Topic	Focus Areas
13:30 – 14:30	Learning & Development in the Flow of Work	
14:30 – 15:30	Engagement, Performance & Behavioral Insights	AI sentiment analysis, personalised engagement, behavioural science in HR
15:45 – 16:00	Break	
16:00 – 16:30	Ethics, Bias & Responsible AI Adoption	Bias prevention, fairness, transparency, HR readiness
16:30 – 17:00	Wrap-up & Commitments	Integration of 3 dimensions into HR strategy

PROGRAMME LEADER

RIDHIMA KHANDUJA

Partner and Chief Executive Officer, ImpactPlus Consulting

Ridhima Khanduja is the Partner, and CEO of ImpactPlus Consulting, bringing over 20 years of consulting and line management experience across diverse industries and geographies. She is a recognized subject matter expert in leadership assessment and development, known for integrating the science and art of coaching to build senior leadership capabilities. Before founding ImpactPlus, Ridhima served as CEO and Country Head of Kincentric (a Spencer Stuart company) in Malaysia, following the strategic acquisition of Aon by Spencer Stuart. At Aon, she spent over eight years leading projects in Singapore, Brunei, Vietnam, and the Philippines, after earlier roles at PwC, ECS Limited, and HCL Technologies in India.

Her expertise spans employee engagement, organizational culture, capability framework design, and HR effectiveness, with a strong track record of helping organizations achieve strategic outcomes through talent-focused interventions. As an authority in competency design, she has developed behavioral and technical capability frameworks for clients in financial services, telecom, and manufacturing. Certified in ADEPT, MBTI, Facet 5, LPA, and IRIS, Ridhima has assessed and coached over 500 managers, using personality, competency, and cognitive-based approaches. Her work emphasizes measurable impact, enabling organizations to align leadership capabilities with business priorities for sustained growth and success.

PROGRAMME LEADER

HARPREET KAUR

Co-founder of Kognoz and Konverz AI

Harpreet Kaur, Co-founder of Kognoz and Konverz AI, is a transformation leader in human resources with over 13 years of expertise spanning HR transformation, organisation design, L&D, talent management, and engagement strategies. She has worked across manufacturing, automobile, IT, technology, media, oil & gas, retail, and start-ups globally.

At Kognoz, she built the HR Technology business, forging key partnerships and creating AI-powered, technology-enabled HR solutions that streamline processes and enhance decision-making. A certified practitioner in Transactional Analysis, Design Thinking, and various psychometric tools, she blends technological innovation with human-centric HR strategies to drive impactful change.

Previously, she influenced talent management and leadership development at Future Group, Anand Group, and PepperTap. Holding a B-Tech in Computer Science (GGSIPU) and an MBA in HR (SOIL), Harpreet is committed to building growth-oriented systems that align HR capabilities with organisational goals, enabling sustainable business transformation.

AI HUMAN DIALOGUE - CONVERSATIONS THAT SHAPE THE FUTURE OF HR

11 NOVEMBER 2025

To apply for the programme, please email your completed form to askSEED@bilif.com.bn 2 weeks before the programme date.

CATEGORIES	STAKEHOLDERS	NON-STAKEHOLDERS
FEE	☐ $1,700.00	☐ $1,900.00

By completing and signing this form, you hereby agree to the terms and conditions below:

Full Name:		IC Number:	
Position:		Department:	
E-mail:		Phone:	

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Full Name:		IC Number:	
Position:		Department:	
E-mail:		Phone:	

APPROVING OFFICER

Name:		Email:	
Position:		Department:	

Please email the invoice to:

Signature and Company's Stamp

Terms and conditions:

Cancellation Policy:

- All cancellation must be submitted to BILIF in writing either by letter or email.
- Any cancellation received 30 days or more prior to the training date will incur a cancellation fee of 10% of the programme fee.
- Cancellation received 8 - 14 days to the training date will incur a cancellation fee of 50% of the programme fee.
- Cancellation of registrations received 7 days or less from the date of training or if the delegate fails to attend the training, he/she will be considered as 'no show' and is subjected to 100% of the programme fee.
- BILIF welcomes and accepts replacement of participants up until a day before the training commences.

Other terms:

- Participants must complete all scheduled sessions and activities for them to receive the certificate of attendance/ completion.
- Payment must be made upon receipt of invoice issued by BILIF.
- BILIF reserves the right to amend, change or cancel the programme at any given time. We will immediately notify participants and organisations if any such changes are to be made.

ABOUT BILIF

Brunei Institute of Leadership & Islamic Finance (BILIF) was established in 2010 as the Centre of Excellence for the finance industry in Brunei Darussalam, providing high-quality learning solutions, including signature and collaborative events for human capacity development in the areas of Islamic finance and leadership.

Under the purview of Brunei Darussalam Central Bank (BDCB), BILIF plays a fundamental role in Pillar 5 of Brunei Darussalam Financial Sector Blueprint 2016-2025 in raising financial industry standards, especially in the areas of Islamic finance.

All of our programmes are accredited by Brunei Darussalam National Accreditation Council as Value Added Qualifications. Since its inception, BILIF has conducted 809 programmes and 83 events for more than 16,900 participants, including a suite of Virtual Instructor-Led Training (VILT) programmes and online events (as of December 2023).

BILIF has forged strategic partnerships with local and international organisations over the past 10 years which have allowed us to bring professional programmes, expertise and opportunities to shape future leaders, experts and innovators, particularly in the areas of Islamic finance and leadership. Amongst these strategic partners include The London Institute of Banking & Finance (LIBF), United Kingdom; the Accounting and Auditing Organization for Islamic Financial Institutions (AAOIFI) and Bahrain Institute of Banking and Finance (BIBF), Bahrain; Islamic Development Bank Institute (IsDBI), Kingdom of Saudi Arabia, Singapore Management University (SMU), Singapore and INCEIF University, Malaysia. Locally, BILIF has also partnered with two of the top higher education institutions in Brunei Darussalam; Universiti Brunei Darussalam (UBD) and Universiti Sultan Sharif Ali (UNISSA) in our joint efforts to impart invaluable knowledge and skills for students and professionals in not only finance but also other private and government sectors.

Appointed by BDCB, BILIF is the official licensing examination centre for Financial Planning Practitioners' Programme (FPPP) and the Qualifying Examination for Insurance/Takaful Agents (QEFITA). BILIF is also the official examination centre for all examinations under Chartered Institute for Securities & Investment (CISI), UK; Chartered Bankers Institute (CBI), UK; International Compliance Association (ICA) and AAOIFI. BILIF has also recently been accepted as a Pearson Vue Authorised Test Centre which can house more than hundreds of examinations such as Certificate in Climate Risk, Certified Internal Auditor® (CIA®) and Certified Associate in Project Management (CAPM), amongst others.

BILIF has received multiple accolades including the "Best Emerging Islamic Finance Training Institution – Brunei 2021" from the International Finance Awards 2022; "Best Islamic Finance Education & Training Brunei 2021" from the Global Banking & Finance Awards® and "Global Good Governance (3G) Human Resource Development Award 2022" received at the 7th Annual 3G Awards Ceremony. BILIF was also awarded its third "GIFA Excellence Award (Islamic Finance Training & Education) 2022, which has been previously received in 2019 and 2021.

92
Events

954
Programmes and Examinations

18,900+
Participants

INTERNATIONAL AWARD WINNING INSTITUTE

GIFA Excellence Award
(Islamic Finance Training & Education)
2019

WINNER

GIFA Excellence Award
(Islamic Finance Training & Education)
2021

WINNER

GIFA Excellence Award
(Islamic Finance Training & Education)
2022

WINNER

Contribution to Organisation Award

WINNER

Best Islamic Finance Education & Training Brunei 2021

WINNER

Best Emerging Islamic Finance Training Institution - Brunei 2021

WINNER

3G Human Resource Development Award 2022

WINNER

3G Human Resource Development Award 2024

WINNER

3G Championship Award in Education 2024

WINNER

Discover our upcoming programmes and events:

bilif.com.bn

Contact our Client Solutions Department for any enquiries:

askSEED@bilif.com.bn

Alternatively, you can also WhatsApp us at
+673 8271140 to learn more about our offerings.